

IMEC/2026/01029/07

Constitution/Appointment of Ombudsperson for Redressal of Students' Grievances

In accordance with the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, and with a view to ensuring a fair, transparent, accessible and time-bound mechanism for addressing grievances of students, IMEC Institute for Management, Rudrapur, hereby initiates the constitution of the institutional grievance redressal mechanism in accordance with the applicable UGC Regulations.

Accordingly, Dr./Prof. Karni Singh

Designation: Vicechairman

Institution/Organisation: IMEC Institute for Management, is hereby proposed/appointed as the Ombudsperson for the purpose of dealing with student grievances in accordance with the applicable provisions of the UGC (Redressal of Grievances of Students) Regulations, 2023.

The Ombudsperson shall function independently and impartially and shall consider grievances referred to the office in accordance with the procedure prescribed under the said Regulations.

The Ombudsperson shall, inter alia:

Examine and consider grievances referred in accordance with the UGC Regulations, 2023.

Provide students with an impartial and accessible mechanism for the redressal of their grievances.

Ensure that grievances are dealt with in a fair, transparent and time-bound manner.

Maintain confidentiality of information wherever required.

Pass appropriate recommendations/orders within the scope of the applicable Regulations.

Submit reports/recommendations to the competent authority wherever required under the Regulations.

The Institute shall provide all necessary cooperation, records and facilities required by the Ombudsperson for the effective discharge of the assigned responsibilities.

The Students' Grievance Redressal Committee (SGRC) of the Institute shall continue to function as prescribed under the applicable UGC Regulations, and students shall have access to the prescribed grievance redressal and appeal mechanism.

This Office Order shall remain effective for the prescribed tenure of the Ombudsperson or until further orders, subject to the provisions of the UGC (Redressal of Grievances of Students) Regulations, 2023 and any subsequent amendments, notifications or directions issued by the UGC or the affiliating University.

By Order

Ms. Nameeta Moshal
Principal